

03/10/2022

לכבוד
הנהלת ארגון עזרה
שלום רב,

Laguna hotel – Eilat Trip January 2023:

Cancellation Policy

For groups of between 10 and 50 rooms.

Cancellation due to corona, or with any other medical doctor confirmation, no cancellation fee required.

From the date of signing the agreement and up to 45 days before the arrival date, it is possible to cancel without cancellation fees.

From 44 to 30 days (included) before arrival date, you can cancel up to 30% of the number of rooms without charge.

From 29 to 21 days before arrival date, you can cancel up to 25% of the number of rooms without charge .

From 20 to 14 days before arrival date, you can cancel up to 15% of the number of rooms without charge.

From 13 to 7 days before arrival date, you can cancel up to 10% of the number of rooms without charge.

From 6 to 2 days before arrival date, you can cancel up to 5% of the number of rooms without charge.

The day before the group's arrival at the hotel, any cancellation will be charged at full price.

A notice of room cancellation will only be considered if it is delivered in writing and a confirmation of this has been received from Isrotel.